

Privacy Policy

When you register, some information is automatically retrieved by your browser if you choose to accept cookies. This is not used to identify any individual user.

In providing information to the EBRD through this website, you acknowledge and agree that:

- The EBRD may contact you to discuss financing and other assistance available under Advice for Small Businesses (“the Programme”)
- The EBRD may use the information you provide to help develop the Programme and otherwise in furtherance of its activities and operations.
- The EBRD may publish aggregated information (excluding the name of the individual(s) or company) more widely, including to participating financial institutions, in accordance with the EBRD’s Public Information Policy.
- The EBRD makes no representation or warranty and accepts no responsibility with respect to the completeness or accuracy of the assessment provided by Digital Barometer or the reasonableness of any assumptions contained in the models or suggestions or opinions included in Digital Barometer.
- Please be aware that, should you receive financing or other assistance from the EBRD or a participating financial institution under the Programme, the EBRD may be required to disclose the information you provide to any donor to the Programme, and otherwise in accordance with the EBRD’s Public Information Policy.
- Using Digital Barometer does not constitute a legally binding agreement or an undertaking by the EBRD or any participating financial institution to provide financing or other assistance to you or your business.

Terms and Conditions

These Terms and Conditions ("Terms") apply to the use of all the EBRD Digital Barometer services (content, recommendations, material, assets) from any place around the world.

Please read these Terms carefully. By using the services of the Digital Barometer, you accept and agree to be legally bound by the Terms.

1. About us

The Digital Barometer is a suite of online diagnostic services of the European Bank for Reconstruction and Development (EBRD), provided for micro, small and medium sized enterprises across the world. The Digital Barometer is operated by the EBRD. References to "us" or "we" refer to the EBRD.

2. Definitions used in these Terms

The Digital Barometer means all diagnostic offers within the context of the Digital Barometer.

User means someone who registers for, or otherwise participates in, a Digital Barometer diagnostic (also referred to as 'you').

3. Registration/Data Entry as a User

You confirm as follows:

a) The information provided by you in relation to your data is accurate and complete, and that you will maintain and update your information in order to keep it accurate, and receive Digital Barometer results and road map.

4. Code of Conduct

When using the Digital Barometer, you must not:

a) Post any content which may reasonably be regarded as abusive, crude, vulgar, offensive, sexist, extremist, unlawful, encouraging violent or illegal activity, threatening, hateful, harassing, homophobic, false, defamatory, inaccurate, obscene, pornographic, sexually explicit, or racially, ethnically or otherwise discriminatory or objectionable. Please note that using a misspelling or alternative spelling of a word or using asterisks for some letters or other languages, will not get round this requirement.;

b) Post any content which does not represent your own personal views;

- c) Add links to other websites which contain material whose content breaches this Code of Conduct, relates exclusively to commercial products or services or which may offend other users;
- d) Provide either your own or someone else's personal information which makes you or them identifiable or contactable;
- e) Post any content or other material that contains a virus or other malicious code;
- f) Post any content which does not relate to the space provided by the EBRD Digital Barometer;
- g) Harass, threaten, stalk, embarrass or cause distress, unwanted attention or discomfort to any user or other person;
- h) Use an offensive username; or
- i) Impersonate someone else.

5. Diagnostic service Provision

We reserve the right to cancel, interrupt or reschedule any diagnostic services. We may also revise and modify the content of a diagnostic service without cause or notice to you.

6. Trademarks/Copyright

The EBRD's name and logo are registered trademarks and cannot be used or reproduced without our prior written consent. Except where otherwise noted, content in EBRD materials is licensed.

7. Limitations of Liabilities/ours to you yours to us

We commit to dealing fairly and openly with all users. Your continuing trust in EBRD is crucial to us.

Your participation in our diagnostic services is at your own risk. The EBRD expects users to assess the risk in their contexts and encourages users to take all possible and necessary precautions. The EBRD is not liable for consequences of actions taken during or after a diagnostic service, or for any loss or damages, either actual or consequential, arising out of or after taking The Digital Barometer diagnostic service.

The EBRD cannot guarantee that this site will operate in an uninterrupted or error-free manner, that the site is free of viruses or other harmful components, or that the diagnostic service and content provided will meet your needs and expectations. EBRD makes no warranty about the accuracy, completeness, timeliness, or quality of its modules or other content on EBRD web spaces.

8. Links and references to other sites

The Digital Barometer may include hyperlinks to sites maintained or controlled by others. EBRD is not responsible for and do not routinely review the contents of or use of any of the products or services that may be offered on these sites.

With respect to any content you submit to us, you grant us an irrevocable, worldwide, perpetual, royalty-free and non-exclusive license to use, distribute, reproduce, modify, adapt, publicly perform and publicly display such content online and offline.

You agree herewith that you will ensure with any content you provide in the context of the Digital Barometer that you have all necessary rights and licenses. You are responsible for the payment of any third-party fees related to the provision, publication and use of such content.

9. Termination of participation in modules and programmes

You may terminate your participation in any diagnostic service at any time. You may contact us via knowhowturkey@ebrd.com to delete your personal data.

EBRD also reserves the right to expel participants from a diagnostic service or to terminate your use of the Digital Barometer without notice or stating any reason.

10. Complaints/Contacting Us

If you have a complaint relating to a diagnostic service or related content, have concerns or require help or advice over your participation in the Digital Barometer, please contact us via knowhowturkey@ebrd.com making a complaint because you believe published content is defamatory against you or otherwise infringes your legal rights, you must state in your email your name, contact details and provide full details of the nature and the reasons for your complaint.

11. Intellectual Property

All materials available through the Digital Barometer remain the intellectual property of EBRD, and/or partner organisations as indicated. They must not be amended or reproduced without permission.

12. Changes to these Terms

EBRD reserves the right to alter the terms at any time without notice. Any changes will be effective immediately upon publishing on the EBRD Digital Barometer.

13. Governing Law

You agree that these Terms and any dispute arising out of or in relation to these Terms will be governed by Turkish law.

We strive to be fair and reflect in the Digital Barometer a wide range of opinions on any given topic, as well as all significant strands of thought.

Thank you for being a part of the Digital Barometer community!